

CASE STUDY

Streamlining Record Management for NetSuite Accounts Payable

The WebiPLEX logo features the word "WebiPLEX" in a bold, black, sans-serif font, with a blue curved line arching over the letters "i" and "P".

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Recovery Healthcare systemizes the management of invoice records in NetSuite with DocuPeak

THE CUSTOMER

Recovery Healthcare is the premier provider of smart, innovative solutions for the betterment of people. They accomplish this through selfless client relationships and delivering a full range of monitoring technologies with proven treatment programs and educational resources.

THE CHALLENGE

Since its inception, the presence of Recovery Healthcare Corporation has continued to grow in the criminal justice community. This also drove the amount of physical invoice they were processing and receiving each month.

They were looking for a solution that integrated with their existing NetSuite solutions that would help them break free from the cumbersome paper scanning and email based process they had in place. Archiving these records in a secure, cloud-based manner was also important to their organization.

“Everything we needed was in the same window as NetSuite, we didn’t have to click through multiple screens or log in to multiple solutions.”

Sudeep Wagley
Controller, Recovery
Healthcare

THE SOLUTION

Through the integration of DocuPeak with their current NetSuite system, Recovery Healthcare could ingest invoice records from a wide range of sources and manage these documents in a secure manner.

This eliminated the need for storing physical copies onsite, which would free up valuable staff time and office space. Now, documents related to their accounts payable process can be handled digitally with DocuPeak rather than being shared with physical copies or printing out emails and files.

“Now, everything is in NetSuite ...it's pretty simple, you just scan it and it's there!”

Sudeep Wagley
Controller, Recovery
Healthcare

THE RESULTS

- ✓ Digital storage and management of AP records
- ✓ Eliminated wasted space with physical record storage
- ✓ Sharing and accessing electronic versions of invoices
- ✓ Cloud-based storage and backup of records
- ✓ Access to documents integrated into existing NetSuite screen